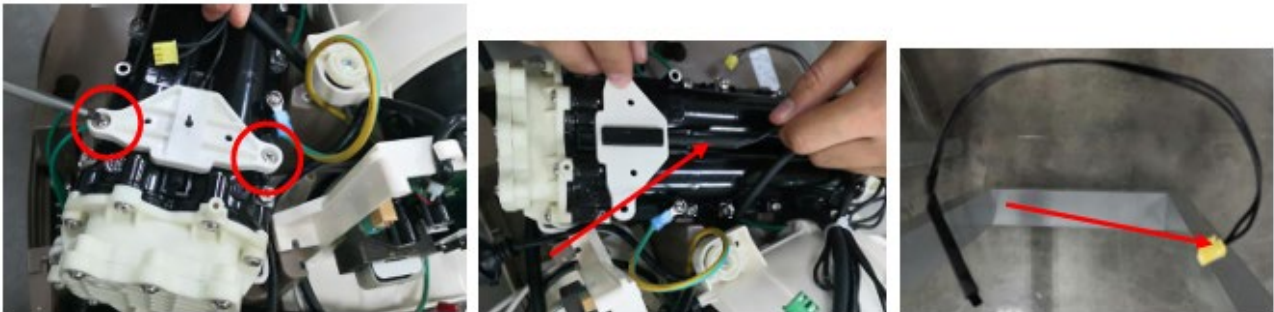


Error Code E97 for PureSpa

Code E97 indicates dry-fire protection which could be due to hot water or a problem with the 84°C thermal fuse:

- ✓ The **84°C thermal fuse** is faulty: Perform a test as instructed below.
- ✓ The **PCB** is not functioning and requires replacing.

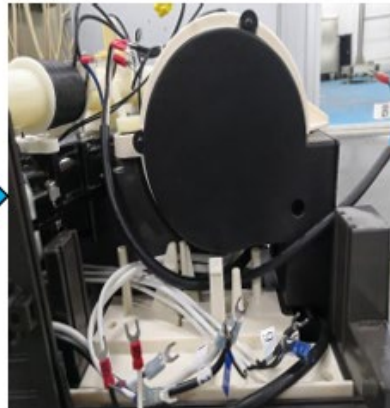


- Step 1:** Begin the test by installing the spa control base and panel to a tub filled with water to the recommended level.
- Step 2:** Turn on the spa control base. Run the heating function for 1 minute.
- Step 3:** If the spa displays E97 again, remove the unit for further testing.
- Step 4:** Begin by swapping out the 84°C thermal fuse. Disconnect the wire connector.
- Step 5:** Test the 84 °C temp fuse on the heating element next. Adjust the multimeter to test for resistance using the "Ω" function It should near 0 resistance.
- Step 6:** Replace the thermal fuse if the reading is "0 MΩ" or if there is no reading. Check that the plastic protection over the fuse is undamaged.

Error Code E97 for PureSpa

- ✓ PCB Replacement:
- ✓ 1. Refer to the instruction of Opening the Control Base to remove the screws and open the cover.
- ✓ 2. Remove the 2 screws that secure the white PCB cover to reveal the PCB. Once PCB internal layout is appearing. There are two screws to hold the entire PCB parts.
- ✓ 3. Disconnect all the sensors / input terminals and all the around the PCB. Cut off the nylon belt which secures the internal wiring to the board. Rotate the brown cover to detach the black cord.
- ✓ 4. If the product is under warranty, contact the seller for a claim.
- ✓ 5. If the product is out of warranty, seek repair service centers.

Error Code E97 for PureSpa



Replace a new
main circuit board
and put it back



For more information, visit the INTEX customer support portal
www.intexsupport.com