

## The app stopped working

The older INTEX app has recently been updated.



*The environment in the outdated app is dark blue.*

For this reason, you may have experienced an outage, where the whirlpool could not be controlled via the app.

### What should I do to get my app working again?

Uninstall and reinstall the app. You can use your original login credentials to log in.

How to tell if your whirlpool connects to the older or the updated app? Click here:

<https://intexcompany.cz/caste-dotazy/virivka-purespa/wifi-pripojeni-nova-aplikace/>



For more information, visit the INTEX customer support portal  
[www.intexsupport.com](http://www.intexsupport.com)