

## Cartridge Filters – Basic Troubleshooting

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### Poor water flow:

Poor water flow may be caused by various factors – poor maintenance as well as mechanical failure. Please see the points below:

- ✓ Start by removing the filter cartridge and switching on the filter again. If the water flow improved, the problem was caused by the filter.
- ✓ If the water parameters are not within the norm and if the filter is not cleaned regularly, it will clog very quickly, leading to increased water resistance.
- ✓ Inlet and outlet wall ports shall be completely submerged.
- ✓ The hose and pump must be bled completely (see the user manual for the procedure).
- ✓ There must be no obstructions in front of the wall ports.
- ✓ The filter cartridge should be flushed after each use.
- ✓ Once the filter cartridge is clogged to a point that it cannot be cleaned, replace it with a new and unused cartridge.

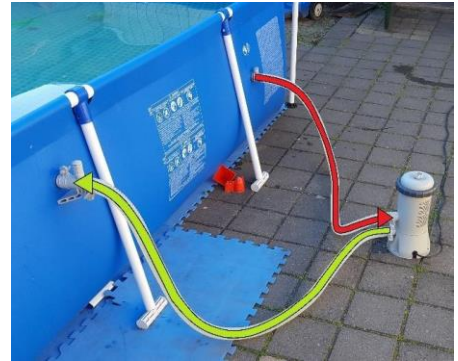


If there is other equipment connected to the filter, please check the following:

- ✓ Check whether the filter pump used is suitable for the other equipment (e.g. whether it is powerful enough).

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- ✓ Make sure that the equipment is also properly bled.
- ✓ The circulation is designed to circulate water in the shortest possible path.
- ✓ All the connected equipment is installed **on the ground** and located below the water level. Except the skimmer, pool sprayer (shower with colour LED effect), and waterfall (colourful cascade).



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